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LCCC

Lisburn &
Castlereagh
City Council



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**Welcome
to your new
Council**

The launch of Lisburn & Castlereagh City Council's new brand took place recently at the Council's headquarters, Lagan Valley Island in Lisburn.

The contemporary brand's blue palate depicts the graduated merging together of the two former councils' corporate colours. The brand has been designed to overlap in a circular style and its baseline is inspired by the River Lagan, on which the Council's headquarters building sits. The brand was designed in-house by the Council's Marketing and Communications Unit and will gradually be rolled out to replace existing vehicle graphics and signage across the new geographical area.

The Chief Executive, Dr Theresa Donaldson said: "We have a brand on which to begin to build awareness and identity for the new Council. We want it to represent quality, value, high standards and best cost; and our objective is to bring our area together and serve the community. We will begin this process in earnest through our on-the-ground work for Community Planning and with our new Planning Service as we look towards the continued growth of the Lisburn and Castlereagh area."

WELCOME

TO LISBURN & CASTLEREAGH CITY COUNCIL

I am deeply honoured to have been elected the first Mayor of the new Lisburn & Castlereagh City Council and it is a role which I will carry out on behalf of all our citizens of the new Council area to the very best of my ability.



With the 1st April, now just around the corner, when the new Council officially assumes responsibility, Lisburn & Castlereagh City Council has been working exceptionally hard to ensure a seamless transition from the services of Lisburn City Council and Castlereagh Borough Council. We believe that the provision of high quality Council services and meeting the needs of the community is what is important. Going forward we are committed to improving ways of doing things as well as developing new services.

Planning is a major new service under the responsibility of the Council. Transferring from the Department of Environment, the Council's new Planning Unit is based in Lisburn's Lagan Valley Island.

Community Planning is a brand new responsibility for all Councils across

Northern Ireland. Acting as the main co-ordinator, our new Council will work with Statutory Organisations and local groups to help plan for the future of our area more effectively with local people. I am confident that this shift towards more joined-up government will make a real difference to communities across Northern Ireland.

Finally I would like to welcome all residents who are joining the Lisburn & Castlereagh Council area. These are exciting times for Lisburn & Castlereagh and we look forward to working together to create a strong vibrant and economically prosperous Council area.

The Right Worshipful the Mayor Councillor Thomas Beckett

DAME MARY PETERS' 'COMPANION OF HONOUR' AWARD ACKNOWLEDGED

Dame Mary Peters was congratulated on her prestigious 'Companion of Honour' award from Her Majesty the Queen at a reception held recently at Lagan Valley Island. Dame Mary was awarded the MBE for 'Services to Athletics', the CBE in 1990 for 'Services to Sport' and the DBE in 2000 for 'Services to Sport and the Community in Northern Ireland'.



Dame Mary Peters at Lagan Valley Island, Lisburn, on the occasion of her Companion of Honour Award with Alderman Stephen Martin; Chief Executive, Dr Theresa Donaldson and Alderman James Tinsley.

NEW COUNCIL SERVICES

Planning Service

NEW



In the new Planning Offices are l-r: Alderman James Tinsley; Rosaleen Heaney, Planning Manager; Dr Theresa Donaldson, Chief Executive; Alderman David Drysdale; Lois Jackson, Planning Manager and Colin McClintock, Director of Development and Planning.

Planning functions transfer from central government to local government on 1st April 2015. From this date Lisburn & Castlereagh City Council will be responsible for drawing up local development plans, making the majority of planning decisions, and shaping how the area grows and develops in ways that respond to the needs of the communities the Council serves.

The Council will be responsible for the preparation of a new Area Development Plan that will be linked to the Community Plan for the area. The Council will have more influence over the spatial development of the Lisburn and Castlereagh area and through control of localised planning this will enhance the Council's ability to deliver urban and rural regeneration. Regional planning decisions will remain with the Department of the Environment.

The Council's aim is to make it simple for people to access planning services conveniently and efficiently and the new service will provide advice to customers on planning applications.

You can contact the Planning Service for Lisburn and Castlereagh on T: 0300 200 7830 for information about how to make a planning application. Information is online at www.lisburncastlereagh.gov.uk

Community Planning

NEW

From 1st April, Lisburn & Castlereagh City Council will have a new duty to make arrangements for Community Planning. This new area of responsibility will bring the local authorities in Northern Ireland into line with counterparts in England, Scotland and Wales.

Community Planning involves integrating all the various streams of public life (e.g. health, education, community safety, arts, leisure etc.) to produce a plan that will set out the future direction of the Lisburn & Castlereagh City Council area. The Council will work with statutory bodies and the wider community to develop a shared vision and a Community Plan.

The new Council began to collect community feedback in January this year through an online survey, public meetings and through community group consultation for Good Relations and Community Development. Your views as a local resident are important and there will be opportunities to be involved in future public consultation for the Community Plan. The Council will promote this work across the area.

In order to deliver an effective Community Plan, a Community Planning Partnership will be established between the Council and its key partners which may include the PSNI, the Northern Ireland Fire and Rescue Service, the Northern Ireland Housing Executive, the Education and Library Boards, Health Trusts and community and voluntary sectors.



Alderman William Leatham; David Martin, Chief Executive of Dundee City Council; Alderman James Tinsley; Lord Provost of Dundee, Councillor Bob Duncan and Dr Theresa Donaldson, Chief Executive of Lisburn & Castlereagh City Council on a Community Planning fact finding visit to Scotland.

WHAT DO YOU NEED TO KNOW FOR 1ST APRIL?

The new Lisburn & Castlereagh City Council will become the new local government authority for the Lisburn and Castlereagh area on 1st April. The new Council will strive to ensure continuity of services to citizens with via front-line service delivery. If you have a query or want to get in touch with us we hope the information below will help you.

HOW DO I GET IN TOUCH WITH THE COUNCIL?

The new Council's headquarters will be Lagan Valley Island in Lisburn. However Bradford Court in Castlereagh will also be staffed. You can telephone either number, but the headquarters' telephone number is **T: 028 9250 9250**.

Staff will offer you advice and assistance and will be able to transfer your query if necessary or if you prefer we will provide you with the option of a direct dial telephone number for the service you require. A list of key telephone numbers, including Council facilities, is on the back page of this magazine.

We will also list our contact information on our website www.lisburncastlereagh.gov.uk and provide advice via our Facebook page www.facebook.com/lisburncastlereagh

Our new Twitter page @LisburnCCC will provide updates and information. If you have not liked our Facebook page, please do so as this is a quick and easy way to receive key information.

ARE THERE ANY CHANGES TO COUNCIL CHARGES FOR SOME SERVICES?

Yes. Due to the merging of the two councils, some charges have changed. A comprehensive list is available at www.lisburncastlereagh.gov.uk

For example Amenity Collections (this is the collection of unwanted bulky household items like fridges, cookers, furniture etc.) or Bulky Waste Collections will now have a standard £10 charge (for up to three items) across the entire new Council area.

You may also find that some other charges are less expensive. All Council charges are available online at www.lisburncastlereagh.gov.uk

WHERE DO I MAKE AN ENQUIRY ABOUT AN AMENITY COLLECTION?

In the interim, those living in the former Castlereagh Borough Council area, wishing to make an enquiry should contact T: 028 9049 4500. Former Lisburn City Council residents should contact T: 028 9267 3417.

The Council will operate a charge for this service. The cost is an advance charge of £10 per lift (for up to three items).

WHAT DAY IS MY BIN BEING COLLECTED?

There will be no immediate change to current bin collection arrangements. Please leave your bin out for collection as usual. Some routes may be affected regarding the timing of your bin collection so if your bin is not collected at the usual time please leave it outside. If you have a query telephone the Council on T: 028 9267 3417 (Lisburn) or T: 028 9049 4500 (Castlereagh).

We will advise you in advance of any future changes to bin collection schedules. A list of Frequently Asked Questions about bins, recycling and commercial waste is on the Council's website www.lisburncastlereagh.gov.uk. Please note Easter Holiday bin collection arrangements on page 11.

HOW DO I REGISTER A BIRTH, DEATH OR INTENTION OF MARRIAGE?

For the convenience of its ratepayers the new Council will run two registration services. One will be at Lagan Valley Island and one at Bradford Court. You can also register a birth or death which occurred in Northern Ireland at any council registration office.

For Religious Marriages taking place where the church or venue is located notice must be provided in advance to the Council's Registration Office. The Registration Office must be notified of Civil Marriages and Civil Partnerships, in advance, to secure the Registrar to officiate at the ceremony. Opening hours of both Registration Offices are on the Council's website www.lisburncastlereagh.gov.uk

You can telephone Lagan Valley Island on T: 028 9250 9263 and Bradford Court on T: 028 9049 4500 and ask to speak with the Registration Service. Please note key information for the 1st and 2nd of April and Easter arrangements on page 11.

ARE ALL LEISURE FACILITIES OPERATING AS NORMAL?

Yes. Flagship facilities like the Dundonald International Ice Bowl, the Lagan Valley LeisurePlex, Activity Centres and Community Centres will operate as normal. A list of key telephone numbers are listed on the back page of this magazine. As part of the reform process some facilities have been transferred to Belfast City Council and a list of these facilities is available online at www.lisburncastlereagh.gov.uk

I AM NOT HAPPY WITH A COUNCIL SERVICE. WHAT CAN I DO?

You can telephone the Council on T: 028 9250 9250 or register your complaint online at www.lisburncastlereagh.gov.uk or email customercare@lisburncastlereagh.gov.uk

We will listen to your complaint and try to sort any problems out as soon as we can. The Council's priority is to serve its citizens and if something is not right we want you to tell us about it. We will also list a number of services that are not the responsibility of the Council on our website www.lisburncastlereagh.gov.uk



APRIL

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Meet Your Council Team

HOW THE COUNCIL OPERATES



The Management Team of Lisburn & Castlereagh City Council are I-r: Heather Moore, Director of Environmental Services; Adrian Donaldson MBE, Director of Corporate Services; Dr Theresa Donaldson, Chief Executive; Colin McClintock, Director of Development & Planning and Jim Rose, Director of Leisure & Community Services.

Council business is conducted via Council Committees. The new Council has six Standing Committees which meet monthly and are open to the public.

Decisions are ratified or endorsed at a Full Council meeting which will take place on the 4th Tuesday of every month.

All Full Council meetings will be audio recorded and can be accessed via the Council's website www.lisburncastlereagh.gov.uk A full schedule of Committee meetings can also be found online.

LISBURN & CASTLEREAGH CITY COUNCIL COMMITTEES

On Thursday 5th March at the new Council's Annual Meeting Councillor Thomas Beckett (DUP) was elected as Mayor and Councillor Alexander Redpath (UUP) was elected as Deputy Mayor.

The following Members were elected as Chairmen and Vice Chairmen of the Council's Standing Committees:-

Corporate Services Committee

Chairman Alderman James Tinsley
Vice Chairman Cllr Amanda Grehan

Development Committee

Chairman Alderman Allan Ewart
Vice Chairman Alderman Jim Dillon

Environmental Services Committee

Chairman Cllr Brian Hanvey
Vice Chairman Cllr Tim Mitchell

Governance and Audit Committee

Chairman Alderman William Leathem
Vice Chairman Cllr Vasundhara Kamble

Leisure & Community Development Committee

Chairman Alderman Paul Porter
Vice Chairman Cllr Aaron McIntyre

Planning Committee

Chairman Alderman Michael Henderson
Vice Chairman Cllr Andrew Girvin

CASTLEREAGH EAST



Ald Tommy Jeffers
DUP
Mob: 07703 360137
Email: tommy.jeffers@lisburncastlereagh.gov.uk



Cllr Tim Morrow
APNI
Mob: 07714 299916
Email: tim.morrow@lisburncastlereagh.gov.uk

CASTLEREAGH SOUTH



Cllr Nathan Anderson
DUP
Mob: 07894 868213
Email: nathan.anderson@lisburncastlereagh.gov.uk



Ald Michael Henderson MBE
UUP
Mob: 07930 409150
Email: michael.henderson@lisburncastlereagh.gov.uk

DOWNSHIRE EAST



Cllr Janet Gray
DUP
Mob: 07818 817085
Email: janet.gray@lisburncastlereagh.gov.uk



Cllr Aaron McIntyre
APNI
Mob: 07707 936559
Email: aaron.mcintyre@lisburncastlereagh.gov.uk

KILLULTAGH



Cllr Robbie Butler
UUP
Mob: 07749 196756
Email: robbie.butler@lisburncastlereagh.gov.uk



Cllr Patrick Catney
SDLP
Mob: 07985 111606
Email: pat.catney@lisburncastlereagh.gov.uk

LISBURN NORTH



Cllr Johnny McCarthy
NI21
Mob: 07725 904551
Email: johnny.mccarthy@lisburncastlereagh.gov.uk



Cllr Jenny Palmer
DUP
Mob: 07808 718947
Email: jenny.palmer@lisburncastlereagh.gov.uk

CASTLEREAGH EAST



Ald David Drysdale
DUP
Mob: 07857 415268
Email: david.drysdale@lisburncastlereagh.gov.uk



Cllr Hazel Legge
UUP
Mob: 07711 226264
Email: hazel.legge@lisburncastlereagh.gov.uk



Cllr Andrew Girvin
TUV
Mob: 07852 193318
Email: andrew.girvin@lisburncastlereagh.gov.uk



Cllr Sharon Skillen
DUP
Mob: 07803 411023
Email: sharon.skillen@lisburncastlereagh.gov.uk



Ald Geraldine Rice MBE
APNI
Mob: 07771 880857
Email: geraldine.rice@lisburncastlereagh.gov.uk



Cllr John Gallen
SDLP
Mob: 07856 059196
Email: john.gallen@lisburncastlereagh.gov.uk

CASTLEREAGH SOUTH



Cllr Ben Mallon
DUP
Mob: 07719 652057
Email: ben.mallon@lisburncastlereagh.gov.uk



Cllr Vasundhara Kamble
APNI
Mob: 07513 327165
Email: vasundhara.kamble@lisburncastlereagh.gov.uk



Cllr Brian Hanvey
SDLP
Mob: 07778 905699
Email: brian.hanvey@lisburncastlereagh.gov.uk



Cllr Luke Poots
DUP
Mob: 07581 159186
Email: luke.poots@lisburncastlereagh.gov.uk



Cllr Uel Mackin
DUP
Mob: 07896 318889
Email: uel.mackin@lisburncastlereagh.gov.uk



Cllr James Baird
UUP
Mob: 07802 349003
Email: james.baird@lisburncastlereagh.gov.uk

DOWNSHIRE WEST



Ald James Dillon MBE
UUP
Tel: 028 9261 1339
Email: jim.dillon@lisburncastlereagh.gov.uk



Ald Allan Ewart
DUP
Mob: 07802 834163
Email: allan.ewart@lisburncastlereagh.gov.uk



Cllr John Palmer
DUP
Mob: 07792 190554
Email: john.palmer@lisburncastlereagh.gov.uk



Cllr Owen Gawith
APNI
Mob: 07798 628729
Email: owen.gawith@lisburncastlereagh.gov.uk



Cllr Alexander Redpath
UUP, Deputy Mayor
Mob: 07824 905109
Email: alexander.redpath@lisburncastlereagh.gov.uk



Cllr Thomas Beckett
DUP, Mayor
Mob: 07950 489056
Email: thomas.beckett@lisburncastlereagh.gov.uk

KILLULTAGH



Ald William Leathem
DUP
Mob: 07808 138016
Email: william.leathem@lisburncastlereagh.gov.uk



Ald James Tinsley
DUP
Mob: 07866 266294
Email: james.tinsley@lisburncastlereagh.gov.uk



Cllr Brian Bloomfield MBE
UUP
Mob: 07896 318905
Email: brian.bloomfield@lisburncastlereagh.gov.uk



Cllr Stephen Martin
APNI
Mob: 07554 425103
Email: stephen.martin@lisburncastlereagh.gov.uk



Cllr Scott Carson
DUP
Mob: 07947 561137
Email: scott.carson@lisburncastlereagh.gov.uk



Cllr Margaret Tolerton
DUP
Mob: 07801 643187
Email: margaret.tolerton@lisburncastlereagh.gov.uk

LISBURN SOUTH



Cllr Tim Mitchell
UUP
Mob: 07813 968859
Email: tim.mitchell@lisburncastlereagh.gov.uk



Cllr Alan Givan
DUP
Mob: 07840 096628
Email: alan.givan@lisburncastlereagh.gov.uk



Ald Paul Porter
DUP
Mob: 07816 169379
Email: paul.porter@lisburncastlereagh.gov.uk



Cllr Andrew Ewing
DUP
Mob: 07890 561109
Email: andrew.ewing@lisburncastlereagh.gov.uk



Cllr Rhoda Walker
DUP
Mob: 07725 856436
Email: rhoda.walker@lisburncastlereagh.gov.uk



Cllr Amanda Grehan
APNI
Mob: 07850 326408
Email: amanda.grehan@lisburncastlereagh.gov.uk

Lowest Domestic Rates in Lisburn & Castlereagh City Council

In order to deliver council services across the new area, Lisburn & Castlereagh City Council will set a District Rate every year. Rates Bills are made up of the District Rate, set by the Council; and the Regional Rate, set by central government.

Councils have no control over the Regional Rate which includes charges for government services like health, roads and education. District Rates for all of the new 11 councils were struck in February and Lisburn & Castlereagh City Council has the lowest domestic rate and second-lowest non-domestic rate of all the 11 new super councils.

This means that domestic ratepayers coming into the new council from Lisburn City Council, with a £150,000 Capital Value Home, will see their District Rates bill increase by £16.35 for the year. Ratepayers from Castlereagh Borough Council will see a comparative increase of £32.29 for the year.

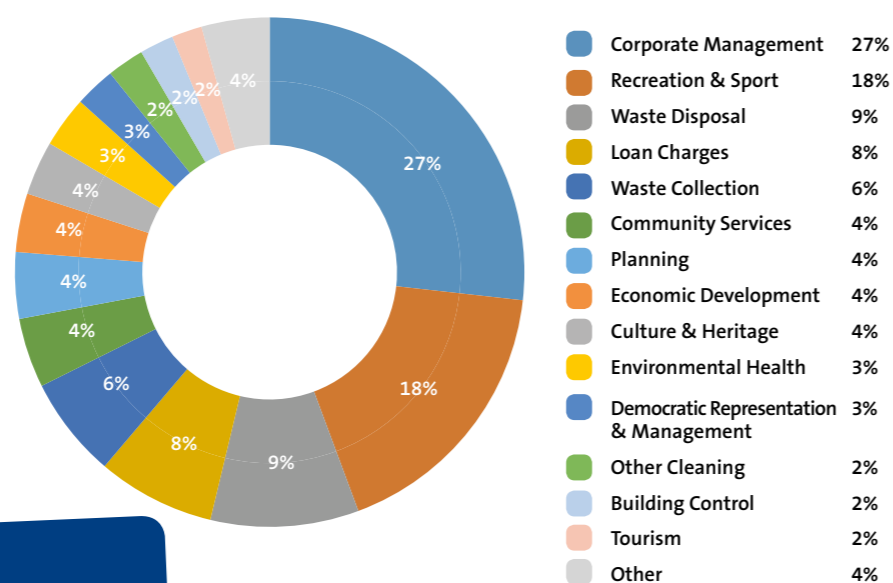
Non-domestic ratepayers, coming into the new council from Lisburn City Council and Castlereagh Borough Council will see rates bills decrease respectively by 0.6% and by 4.1% on an NAV of £15,000. Non-Domestic Ratepayers have been revalued for 2015, and rates bills may go up or down depending on the outcome of the revaluation. These figures includes the application of the Rates Relief Convergence Scheme set by the Department of Finance and Personnel to provide financial assistance to some areas. The scheme will be phased out over four years until 2019.

What services will be delivered?

As well as leisure, environmental services and corporate services the new Lisburn & Castlereagh City Council will deliver enhanced Economic Development for the whole area; a localised Planning Service, Off Street Car Parking and Community Planning to shape the new area based on need, want and demand.

The Council is currently developing an A-Z of services for residents to include front-line services, leisure and community facilities and administrative services. The Council will also communicate with ratepayers about initiatives and will keep residents informed of its activities.

Where does the Money go?



Lisburn & Castlereagh City Council has the lowest domestic rate and second-lowest non-domestic rate of all the 11 new super councils.



COMMUNITY GROUPS

There is a rich community base in the Lisburn and Castlereagh area and the new Council intends to build on work carried out to date with all local groups. This is a key area for the new Council and it wishes to further develop existing relationships and foster new ones. A Community Support Plan is under development and a number of networking events and meetings will be held about the Plan and Community Services provision.

Grants

An interim Community Support Plan for 2015/2016 will provide community support grants for Community Groups during the transition process and details will be forthcoming on the level of grant support from the new Council in the near future.

Community Centres

The Council wants all its Community Centres to be community hubs and serve the needs of the voluntary, community and private organisations as they have done to date.

A list of all Community Centres can be found on www.lisburncastlereagh.gov.uk as well as the Pricing Policy for room hire enquiries.



Bridge Community Centre, Lisburn.



Ballyoran Community Centre, Ballyoran.



Moneyreagh Community Centre, Moneyreagh.



Enler Community Centre, Dundonald.

Minibuses

There are currently self-drive community minibuses available for hire by locally based groups, which can be booked either through the Bridge Community Centre, Lisburn, Tel: 028 9266 2946, or through the Community Services office, Bradford Court, Galwally, Tel: 028 9049 4500.

Please follow the Council on Facebook at facebook.com/lisburncastlereagh for up-to-date news and information. The Council will also be producing a community-specific newsletter which will be emailed directly to groups. Contact numbers for queries can be found on the back page of this magazine.

Tell us your views on the Council's Corporate Plan

Lisburn & Castlereagh City Council has launched its new Corporate Plan and is seeking your views on the future direction of the new local authority.

The Plan is now out for public consultation and ratepayers can access the document by logging on to www.lisburncastlereagh.gov.uk

Encouraging residents to express their opinions, Chairman of the Governance and Audit Committee, Alderman William Leatham, said that the Corporate Plan would provide the blueprint for the Council's activities for the next two years and it was important that residents have the opportunity to feed into the process.

He said: "The Council has identified five key themes to progress. These are Community and Culture; Strong Sustainable, Economy and Growth; Place and Environment; Health and Wellbeing and Good Governance and Service Delivery. Our priorities to our citizens under each of these themes are set out within the Plan.

"This is a new era for local government and working with our ratepayers, key partners and agencies will be essential if we are to reach our full potential and I encourage everybody to express their views on the new Lisburn & Castlereagh City Council Corporate Plan," he concluded.



Seeking your views on the new Corporate Plan is I-r Alderman William Leatham, Chairman of Governance and Audit ; Dr Theresa Donaldson, Chief Executive and Alderman James Tinsley, Presiding Councillor.

You can provide your views online at www.lisburncastlereagh.gov.uk or email us at rpa@lisburncastlereagh.gov.uk

Lisburn & Castlereagh City Council Charges



Dundonald International Ice Bowl, Dundonald.

One of the most complicated aspects of the two Councils joining together is the merging of their different pricing systems. We appreciate that charging and pricing are extremely important to our residents and much work has already been completed in this area.

Given the different pricing schedules that have existed across both Councils and the many different variables affecting these charges, which have to be taken into consideration, this is a work in progress.

Our main goal is to ensure minimal impact to our customers in any price changes, while still achieving a value for money, sustainable and affordable pricing and charging schedule across all Council facilities and activities.

Inevitably this will mean, for some new residents, an increase in charges and prices (e.g. there will now be a £10 charge for our bulky waste collection service) but also a reduction in charges in other areas.

The new Council has also introduced a number of concessionary rates for customer groups across the Council, including facilities in Castlereagh which previously did not offer such a discount scheme.

Where there are significant differences in former pricing policies e.g. football pitch hire, changes will be phased-in over a three year period to minimise any impact to Clubs or users.

It will also mean that former residents, who have now transferred into the Belfast City Council boundary, will no longer be eligible for certain subsidised pricing such as cemetery charges (again, to minimise the effects of these charges, increases will be phased in over three years).

These are necessary steps if we are to provide a fair and equitable service to all our ratepayers and we remain confident that our prices and our low rates base will demonstrate our ongoing commitment to our new ratepayers.

DUNDONALD INTERNATIONAL ICE BOWL

Ice Rink

Mon-Fri Daytime (10am - 5pm)

Adult	£ 6.00
Concession (New)	£ 5.50
Family of 4 (2 adults & 2 children)	£20.00
Family of 5 (2 adults & 3 children)	£23.50
Group Rate - 15+ people	£ 4.50

Evenings/Weekends and Holidays

Adult	£ 7.30
Concession (New)	£ 6.80
Family of 4 (2 adults & 2 children)	£24.00
Family of 5 (2 adults & 3 children)	£29.00
Group Rate - 15+ people	£ 5.50

Tenpin Bowling

Mon-Fri Daytime (10am - 5pm)

Adult	£ 3.60
Concession (New)	£ 3.00
Group Rates - 15 people plus	£ 2.80

Evenings/Weekends and Holidays

Adult	£ 4.70
Concession	£ 4.00
Group Rate	£ 3.75
Family of 4 (2 adults & 2 children)	£16.50
Family of 5 (2 adults & 3 children)	£19.50

Indiana Land

Mon-Sun (10am - 8pm)

4 - 12 years	£ 4.95
3 years and under	£ 3.95

For a complete pricing schedule for Dundonald Ice Bowl log on to: www.theicebowl.com

For a complete list of prices for Leisure Facilities in the Lisburn & Castlereagh City Council Area please go to www.lisburncastlereagh.gov.uk

Lagan Valley LeisurePlex, Lisburn.



LAGAN VALLEY LEISUREPLEX

Leisure Pool

	Peak	Off Peak
Adult	£ 6.80	£ 6.30
Junior Session (5 years +)	£ 5.30	£ 4.80
Junior Session (4 years of age)	£ 2.00	£ 2.00
Senior Citizen 60 +	£ 5.30	£ 4.80
Family of Four	£19.50	£18.00
Family of Five	£24.00	£22.00

25m Pool and Diving Pools

Adult Swim (45mins)	£ 3.30
Concession Swim (45mins) (4 years +)	£ 2.20
Parent & Toddler Session	£ 3.30

Vitality Health and Fitness Gym

Induction Fee (Adult)	£ 5.80
Induction Fee (Concession)	£ 3.20
Fitness Testing	£ 8.50
Casual Use - Vitality Gym and Health Suite (Adult)	£ 5.80
Casual Use- Vitality Gym and Health Suite (Junior)	£ 3.20

Range of Membership Packages available starting from £34 per month (Adult) & £21.50 per month (Concession).

Easter Bin Collection Arrangements

Due to the upcoming Easter Holidays there will be a change to the date of your next scheduled bin collection as per the information below:



If you are a resident in the former Lisburn City Council Area

Normal Collection Date:
Monday 6th April 2015
Tuesday 7th April 2015

Will be Collected on:
Saturday 4th April 2015
Saturday 11th April 2015

If you are a resident in the former Castlereagh Borough Council Area

Normal Collection Date:
Monday 6th April 2015
(blue and brown bins)
Monday 6th April 2015
(kerbie box)

Will be Collected on:
Wednesday 8th to Friday
10th April 2015
Saturday 4th April 2015

Civic Amenity Sites at The Cutts, Derriaghy; Drumlough, Dromara Road and Comber Road, Carryduff are opened as follows:

Good Friday 3rd April 2015 open 9.00am to 4.00pm
Easter Saturday 4th April 2015 open 9.00am to 4.00pm
Closed Easter Monday
Easter Tuesday 7th April 2015 open 9.00am to 4.00pm

CUSTOMER INFORMATION FOR REGISTRATION OF BIRTHS, DEATHS, MARRIAGES AND CIVIL PARTNERSHIPS

Easter Holiday Information

The Registration Offices for Lisburn & Castlereagh City Council, located at Lagan Valley Island and Bradford Court, will be closed over the Easter Holiday Period on:

Good Friday 3rd April
Easter Monday 6th April and
Easter Tuesday 7th April 2015.

The offices will however be open to register Deaths on Tuesday 7th April from 10.00am to 12 noon.

The Registration Service will re-open on Wednesday 8th April. The opening hours are
Lisburn 9.00am - 12.45pm and 1.30pm - 4.30pm
Castlereagh 9.30am - 12.30pm and 2.00pm - 4.30pm
(Fridays closure 4.00pm)

Other Service Information

Due to essential maintenance of the General Register Office's computer system there will be disruption to the Council's Registration Service on Wednesday 1st and Thursday 2nd April.

Registration of Deaths

Both Registration Offices will only be able to manually register deaths on Wednesday 1st and Thursday 2nd April.

Births

Unfortunately both Offices are unable to register any births on Wednesday 1st or Thursday 2nd April 2015. After the Easter Holiday break the Registration Service will resume normal hours on Wednesday 8th April 2015. We would however advise parents to wait, if possible, until the week beginning Monday 13th April 2015 to register a birth. Please remember you have 42 days to register a birth.

Marriages and Civil Partnerships

If you are having a religious marriage we will be able to issue your Marriage Schedule on 1st or 2nd April 2015. For all other queries regarding Marriages and Civil Partnerships please contact either Lisburn Registration Office T: 028 9250 9263 or Castlereagh Registration Office T: 028 9049 4520.

Stillbirths

Please contact either Lisburn Registration Office T: 028 9250 9263 or Castlereagh Registration Office T: 028 9049 4520.

MAIN CONTACT TELEPHONE NUMBERS FOR LISBURN & CASTLEREAGH CITY COUNCIL



Lagan Valley Island HQ	028 9250 9250
Bradford Court (Main Switchboard)	028 9049 4500
Chief Executives' Office	028 9250 9207
Registration of Births, Deaths and Marriages (Lisburn)	028 9250 9263
Registration of Births, Deaths and Marriages (Castlereagh)	028 9049 4500
Dog Pound (New Council Area)	028 9260 0804
The Dog Pound will be open to the public daily Monday to Friday from 12.30pm - 2.30pm	
Environmental Health (Lisburn)	028 9250 9394
Environmental Health (Castlereagh)	028 9049 4500
Waste Management queries (Former Castlereagh Residents)	028 9049 4500
Waste Management queries (Lisburn)	028 9250 9453
Planning	0300 200 7830
Aberdelghy Golf Course	028 9266 2738
Ballyoran Community Centre	028 9048 2083

Bridge Community Centre	028 9266 2496
Castlereagh Hills Golf Course	028 9044 8477
Dundonald International Ice Bowl	028 9080 9100
Enler Community Centre	028 9048 0184
Glenmore Activity Centre	028 9266 2830
Grove Activity Centre	028 9267 1131
Irish Linen Centre & Lisburn Museum	028 9266 3377
Island Arts Centre	028 9250 9509
Kilmakee Activity Centre	028 9030 1545
Lagan Valley LeisurePlex	028 9267 2121
Leisure & Community Services (Lisburn)	028 9250 9250
Leisure & Community Services (Castlereagh)	028 9049 4500
Lough Moss Centre	028 9081 4884
Moneyreagh Community Centre	028 9049 4550

For further information on Lisburn & Castlereagh City Council facilities log on to www.lisburncastlereagh.gov.uk



If you have a query about local government reform please contact the Chief Executive's Office on Tel: 028 9250 9207.

DATA TRANSFERRING FROM LISBURN CITY COUNCIL TO BELFAST CITY COUNCIL

On 1st April 2015, some areas within our current boundary will be transferring to the new Belfast City Council. To ensure that Belfast City Council can deliver services in all of the areas transferred, it may be necessary for us to provide them with any relevant, personal data.

Any data required by Belfast City Council will be transferred in compliance with the Data Protection Act 1998. A protocol has been agreed with the Information Commissioner's Office (ICO) regarding the transferring of data.

Should you have any queries about the personal data being transferred from Lisburn City Council, please email data.protection@lisburn.gov.uk

After 1st April 2015, the new Belfast City Council will be responsible for managing any personal data transferred to them. Should you have a query after 1st April 2015 concerning any personal data, Belfast City Council holds relating to you, please write to Robert Corbett, Records Manager, Belfast City Council, City Hall, Belfast, BT1 5GS or send an email to records@belfastcity.gov.uk