

OUR PLAN FOR GROWTH & CONNECTING

Corporate Plan - 2018/2022 and Beyond

Overview

The draft Corporate Plan has been developed by a process involving Elected Members and staff of Lisburn & Castlereagh City Council. The Plan describes a different and better future for the people of the Council area. It sets out what is important to us and how we will move forward over the next four years and beyond. The Plan will guide the work of the Council and our staff.

Why we are consulting

The aim of this consultation is to obtain views from stakeholders to help the Council respond better to the needs of our citizens. By completing this questionnaire you will be telling us what is important to you and you will help us meet your needs in a more focussed, targeted and efficient manner.

We have tried to minimise the need to write answers by providing statements with which you can indicate your opinion. We have also provided additional comment boxes should you wish to provide further information.

Any personal information entered in this consultation will be maintained in accordance with Data Protection legislation.

Thank you for taking the time to complete this consultation.

Introduction

In order that we can acknowledge your comments or be able to follow up on any comments made please fill in your name and address or that of your organisation. You do not have to provide these details but then we will not be able to acknowledge receipt of your comments.

1 Name

2 Address

3 Organisation

My Views

Please select the response that most applicable to you for each of the statements below.

4 The Council's Purpose: 'Working together to deliver better lives for all' sets the right tone for the next few years.

(Required)

Please select all that apply

- Strongly Agree Agree Somewhat Agree Somewhat Disagree
 Disagree Strongly Disagree

Any other comments:

5a The Council's Vision for 2022, to be 'A progressive, dynamic and inclusive council working in partnership to develop our community and improve the quality of people's lives' is appropriate.

(Required)

Please select all that apply

- Strongly Agree Agree Somewhat Agree Somewhat Disagree
 Disagree Strongly Disagree

Any other comments:

5b The Corporate Plan outlines how the Council's Vision will be achieved.

(Required)

Please select all that apply

- Strongly Agree Agree Somewhat Agree Somewhat Disagree
 Disagree Strongly Disagree

Any other comments:

Deliver a suite of sustainable plans, including our Investment Programme, Financial Plan, Workforce Plan and Estates Plan

Be resilient in emergency situations providing leadership for our community

Create an organisational culture that reflects the values of the Council by developing staff and empowering leaders at all levels to support collaborative working and collective decision making

Embrace the use of digital technology to improve efficiency and increase customer access to services

Any other comments:

7b The proposed Indicators of Success for Strategic Theme 1 - 'Leading Well' are detailed below. Please rate how much you agree with them.

(Required)	Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree
Plans developed and agreed by Council in line with timetable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evaluation of Staff Survey feedback	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Investors in People standard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Publication of Annual Report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments:

iv. Work with partners to build the capacity of community groups and sports clubs to attract more people of all ages to participate in sport

v. Be proactive in our roles to protect the vulnerable in our community from harm i.e. misuse of sunbeds, substance abuse, online exploitation, bullying and accidents in the home

vi. Work collaboratively to make our communities age friendly, reducing social isolation and enhancing the quality of life for all

Any other comments:

9b The proposed Indicators of Success for Strategic Theme 3 - 'Health and Wellbeing' are detailed below. Please rate how much you agree with them.

(Required)	Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree
Number of people using key sites across the Council area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of people engaged in Council programmes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of customer care enquiries responded to within five working days	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reduction in staff absence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments:

v. Work with partners to secure a reduction in dog fouling, graffiti and litter

Any other comments:

10b The proposed Indicators of Success for Strategic Theme 4 - 'Where we live' are detailed below. Please rate how much you agree with them.

(Required)	Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree
Meet the published timetable for stages of the Local Development Plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Percentage of household waste collected that is sent for recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Amount of biodegradable municipal waste that is landfilled	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Average processing time of major planning applications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Average processing time of local planning applications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments:

iv. Encourage inclusivity and equality of opportunity across our community, promoting the benefits of a diverse society, celebrating culture and good relations between people of different backgrounds and identities

Any other comments:

11b The proposed Indicators of Success for Strategic Theme 5 - 'Our Community' are detailed below. Please rate how much you agree with them.

(Required)	Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree
Number of people engaging in arts and community services (increased footfall)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Percentage of people satisfied with council facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Percentage of overall satisfaction with council courses and programmes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evaluation of Community and Stakeholder Engagement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments:

12 Our four year investment priorities set out within the Plan reflect the needs of the area.

(Required)

Please select all that apply

- Strongly Agree Agree Somewhat Agree Somewhat Disagree
 Disagree Strongly Disagree

Any other comments:

13 Our longer term vision - 2032 and beyond will allow the Council area to change and grow.

(Required)

Please select all that apply

- Strongly Agree Agree Somewhat Agree Somewhat Disagree
 Disagree Strongly Disagree

Any other comments:

14 The Corporate Plan provides a focus for staff, elected members and strategic partners and helps coordinate our efforts in delivering better lives for all.

(Required)

Please select all that apply

- Strongly Agree Agree Somewhat Agree Somewhat Disagree
 Disagree Strongly Disagree

Any other comments:

15 Please add any further comments you wish to make below